

UNIVERSITY OF NORTH BENGAL

BBA Honours 4th Semester Examination, 2022

CC9-BBA (402)

MARKETING MANAGEMENT

Time Allotted: 2 Hours

Full Marks: 60

 $12 \times 2 = 24$

The figures in the margin indicate full marks.

GROUP-A

Answer any two questions from the following

- 1. Define marketing. How did different concepts of marketing evolve? Discuss the scope of marketing in modern business enterprise.
- 2. What is a product? Classify the products as per the theory of marketing. Discuss the different strategies adopted at the different phases of PLC.
- 3. What is promotion mix? Is there any relationship between product mix and promotion mix? Briefly describe.
- 4. What is service marketing? How could you differentiate product marketing from service marketing? Discuss the strategies the marketers apply in service marketing.

GROUP-B

- 5. Answer any *four* questions:
 - (a) Discuss the different cost-based and demand-based methods of pricing.
 - (b) Explain the inter-relationship between segmentation, targeting and positioning.
 - (c) Discuss the factors influencing choice of distribution channel.
 - (d) State the stages of product development process.
 - (e) What is branding? What are the advantages of branding?
 - (f) Narrate the stages of consumer purchase decision-making.

GROUP-C

- 6. Answer any *four* questions:
 - (a) What is product line? Give example.
 - (b) What is retailing?
 - (c) What is holistic marketing?
 - (d) What do you mean by green marketing?
 - (e) Define focus and niche.
 - (f) What are the functions of packaging?

1

-X-

6×4 = 24

 $3 \times 4 = 12$